

**Complaint Data for Portfolio Management Services**

**A. Data for the month ending - January 2025**

Sr. No.	Received from				Pending at the end of last month	Received	Resolved *	Total Pending#	Pending complaints > 3months	Average Resolution time^ (in days)
1	Directly from Investors				Nil	Nil	N.A.	Nil	Nil	-
2	SEBI (SCORES)				Nil	Nil	N.A.	Nil	Nil	-
3	Other Sources (if any)				Nil	Nil	N.A.	Nil	Nil	-
<b>Grand Total</b>					Nil	Nil	Nil	Nil	Nil	N.A.

Note;

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

**B. Trend of monthly disposal of complaints**

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending#
1	Apr-24	Nil	Nil	N. A	Nil
2	May24	Nil	Nil	N. A	Nil
3	June24	Nil	Nil	N. A	Nil
4	July24	Nil	Nil	N. A	Nil
5	Aug24	Nil	Nil	N.A.	Nil
6	Sep24	Nil	Nil	N.A.	Nil
7	Oct 24	Nil	Nil	N.A.	Nil
8	Nov24	Nil	Nil	N.A	Nil
9	Dec-24	Nil	Nil	N.A.	Nil
10	Jan-25	Nil	Nil	N.A.	Nil

	<b>Grand Total</b>	<b>Nil</b>	<b>Nil</b>	<b>N.A.</b>	<b>Nil</b>
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\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**C. Trend of annual disposal of complaints**

<b>SN</b>	<b>Year</b>	<b>Carried forward from previous year</b>	<b>Received</b>	<b>Resolved**</b>	<b>Pending##</b>
<b>1</b>	2018-19	Nil	Nil	N.A.	N.A.
<b>2</b>	2019-20	Nil	Nil	N.A.	N.A.
<b>3</b>	2020-21	Nil	Nil	N.A.	N.A.
<b>4</b>	2021-22	Nil	Nil	N.A.	N.A.
<b>5</b>	2022-23	Nil	Nil	N.A.	N.A.
<b>6</b>	2023-24	Nil	Nil	N.A.	N.A.
<b>Grand Total</b>		<b>Nil</b>	<b>Nil</b>	<b>N.A.</b>	<b>N.A.</b>

\*\* Inclusive of complaints of previous years resolved in the current year.

## Inclusive of complaints pending as on the last day of the year.